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acryloc®
building products
ABN 52 051 067 237

ROOFCOTE™ CRC® FIFTEEN YEAR SYSTEM WARRANTY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and the benefits provided by our warranty are in addition to other rights and remedies available to the consumer under the law.

You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition, Acryloc Building Products provides a material replacement warranty against bubbling, peeling or flaking of the full ROOFCOTE™ CRC® System caused by any defect in manufacture for a period of fifteen years from the date of application, provided that;

- the products have been applied correctly by an Approved, skilled and experienced applicator in accordance with all current application criteria, including but not limited to, substrate type and preparation, application rates and methods, prevailing weather conditions and protection of finished work.
- the products have been stored in accordance with current criteria and have been used within the recommended shelf life period.
- Application dates, product batch numbers and quantities must be recorded and supplied as a minimum to effect potential product failure investigation.
- Acryloc Building Products provides no warranty, expressed or implied, against damage due to movement of the substrate or structure.
- Acryloc Building Products cannot accept responsibility for variations in colour, strength, appearance or workability resulting from on-site mixing procedures and conditions.

The liability of Acryloc Building Products pursuant to this additional warranty is limited to re-supply of the coating materials.

The Applicator issues a separate warranty for the application and workmanship.

To claim under this warranty, contact us by phone, mail, or through the 'contact us' facility on our website (see the contact information above), and give details of the claim, including your contact details. Proof of purchase is required and we reserve the right to inspect the affected property at our cost.